Country/ entity	Kosovo Serbia Yugoslavia (former)
Region	Europe and Eurasia Europe and Eurasia Europe and Eurasia
Agreement name	Telecoms Action Plan
Date	25 Aug 2015
Agreement status	Multiparty signed/agreed
Interim arrangement	Yes
Agreement/ conflict level	Interstate/intrastate conflict(s) (Balkan Conflicts (1991 - 1995) (1998 - 2001))
Stage	Implementation/renegotiation
Conflict nature	Government/territory
Peace process	Kosovo-Serbia Normalisation Process
Parties	Agreement unsigned, working group members listed:
	Working groups: Kosovo Working Group on Regulator co-operation Mr Ekrem Hoxha from RAEPC (ekrem.hoxha@art-ks.org) Operators IMr lir Imeri (RAEPC)/ Mehdi Latifaj (PTK) Postal Services Group: Mr Sejdi Hoxha, Chief Executive Officer from Post of Kosovo (sejdi.hoxha@ptkonline.com)
	Working groups: Serbia Working Group on Regulator co-operation Mr Milan Jankovic from RATEL/ Operators Mr Milan Aleksijevic (Telekom Srbija) Postal Services Group: Mr Vladimir Dimitrijović (Post of Serbia)
	Finalized by Serbian Prime Minister Aleksandar Vucic and Kosovo Prime Minister Isa Mustafa.
Third parties	Agreement unsigned, meeting facilitated by European Union High Representative for Foreign Affairs & Security Policy Federica Mogherini

Description Action plan agreed by parties to implement the Telecommunications (Technical Dialogue Agreement) agreed on 8 September 2013, when parties agreed that Kosovo will be allocated a 3-digit dial code, and other modalities for reforming telecommunications infrastructure.

Agreement KV_150825_Joint action plan telecoms.pdf D | Download PDF document

Groups

Children/ youth	No specific mention.
Disabled persons	No specific mention.
Elderly/age	No specific mention.
Migrant workers	No specific mention.
Racial/ ethnic/ national group	Groups→Racial/ethnic/national group→Substantive Page 3, 2.7. Regulators will sign technical agreement on the harmonisation of the digital and analogue broadcasting spectrum with a view to avoid intentional interference between services and not to cover the border / boundary of the other party intentionally. Comment: Other responsible institutions should be involved. Procedures mentioned above will leave enough bandwidth for multiplex for existing broadcasting for Serbian population.
Religious groups	No specific mention.
Indigenous people	No specific mention.
Other groups	No specific mention.

Refugees/ No specific mention. displaced persons

Social class No specific mention.

Gender

Women, girls and gender	No specific mention.
Men and boys	No specific mention.
LGBTI	No specific mention.
Family	No specific mention.

State definition

Nature of	No specific mention.
state	
(general)	

State No specific mention. configuration

Self No specific mention. determination

Referendum No specific mention.

StatePage 8, Annex 3: denomination of Kosovo in the ITU's technical annexessymbolsIn the technical annexes to the ITU's bulletins, Kosovo will be referred to as
Kosovo * with the footnote "This designation is without prejudice to positions
on status, and is in line with UNSCR 1244 and the ICJ Opinion on the Kosovo
declaration of independence."

Independence/ No specific mention. secession

Accession/ No specific mention. unification

Border No specific mention. delimitation

Cross- No specific mention. border provision

Governance

leaders

Political institutions (new or reformed)	No specific mention.
Elections	No specific mention.
Electoral commission	No specific mention.
Political parties reform	No specific mention.
Civil society	No specific mention.
Traditional/ religious	No specific mention.

Public No specific mention. administration

Constitution No specific mention.

Power sharing

Political power sharing	No specific mention.
Territorial power sharing	No specific mention.
Economic power sharing	No specific mention.
Military power sharing	No specific mention.

Human rights and equality

Human rights/RoL general	No specific mention.
Bill of rights/ similar	No specific mention.
Treaty incorporatior	No specific mention.
Civil and political rights	No specific mention.

Socio- No specific mention. economic rights

Rights related issues

Citizenship No specific mention.

Democracy No specific mention.

Detention No specific mention. procedures

Media and Rights related issues→Media and communication→Media logistics communication Summary: the agreement in its entirety provides for implementing an earlier agreement that Kosovo will be allocated a 3-digit dial code, and other modalities for reforming telecommunications infrastructure. Key provisions are coded here.

Page 1, 6. An implementation group will be formed, with EU facilitation as necessary, in order to draft a full Action plan for the implementation of the Agreement. Once the above arrangements have entered into force, the implementation group may discuss, at the request of either side, any other issues relating to these arrangements. The full implementation process will commence upon receipt of written acceptance of Action plan. Comment: Any request for a possible modification to NewCo mobile infrastructure may be raised under these discussions.

Page 1, 1.0. In the context of the EU-facilitated dialogue, both sides agree that Kosovo shall be allocated a 3-digit dial code from the ITU in line with the standards and principles and timetable of the ITU, The two sides agreed that a mutually accepted modality will be found regarding this process within three months, with EU facilitation as necessary.

Page 1, 1.1. Approach to the ITU with EU facilitation as necessary. Comment: It is agreed that Austria sends the letter to the ITU to initiate this procedure. The text of this letter is in Annex 2 to this Action Plan

Page 1, 1.2. Allocation of 3-digit dial code. Both parties agree Kosovo will have the sole responsibility for implementing this code, after Kosovo is allocated this 3-digit code by the ITU. ITU will communicate with RAEPC as the sole administrator of this code if necessary. Comment: The ITU publishes its bulletins on the 1st and the 15th of the month. The text of the ITU bulletin is in Annex 1 to this Action Plan. The denomination of Kosovo in the ITU's technical annexes is in Annex 3 to this Action Plan.

Page 2, 1.5. The aim is that the migration period relating to the dial code should end by January 2015. After this date, this dial code from the ITU will be used by all operators in Kosovo. Operators from both parties will reduce costs to local charges for citizens. Comment: Will also need to involve NewCo. (see point 3 and 4 below: only operators authorised by RAEPC will be able to operate in Kosovo).

Page 2, 1.7. Operators from both parties will reduce costs to local charges for citizens, in accordance in EU practices. Both sides will ensure that there will be no institutional, legal or procedural obstacles to do so.

Page 2, 2.0. Regulators in both sides will agree technical agreements to harmonise the use of spectrum for GSM, and television signal, including digital terrestrial broadcasting, with the aim of ensuring mutually uninterrupted provision of services based on the principles of ITU and avoiding harmful interference between services. Each Party commits not to cover the border/boundary of the other Party intentionally.

Page 3, 3.0. On fixed telephony, a full license for fixed telecommunications services will be issued a services will be issued at the work of a Serbian company registered in accordance with the Kosovan regulatory framework.

Mobility/ access	No specific mention.
Protection measures	No specific mention.
Other	No specific mention.

Rights institutions

NHRI No specific mention.

Regional or No specific mention. international human rights institutions

Justice sector reform

Criminal justice and emergency law	No specific mention.
State of emergency provisions	No specific mention.
Judiciary and courts	No specific mention.
Prisons and detention	No specific mention.
Traditional Laws	No specific mention.

Socio-economic reconstruction

Development No specific mention. or socioeconomic reconstruction

National No specific mention. economic plan

Natural No specific mention. resources

International No specific mention. funds

Business Page 3, 4.0. On mobile telephony, the Kosovo authorities will permit the new company a temporary authorisation, under Kosovo regulatory framework, for current operations, limited to the current infrastructure on the ground. This temporary authorisation will not expire before January 2015. The temporary authorisation will expire once the Kosovo authorities issue a new full, unrestricted, mobile telephone license as a result of a tender / auction. The tender will be organised in line with EU Standards. Comment: The current fixed active telecommunications infrastructure of NewCo should be regularly maintained until the license is granted in 4.2.

Taxation No specific mention.

Banks No specific mention.

Land, property and environment

Land No specific mention. reform/ rights

Pastoralist/ No specific mention. nomadism rights Cultural No specific mention. heritage

Environment No specific mention.

Water or No specific mention. riparian rights or access

Security sector

Security Guarantees	No specific mention.
Ceasefire	No specific mention.
Police	No specific mention.
Armed forces	No specific mention.
DDR	No specific mention.
Intelligence services	No specific mention.
Parastatal/ rebel and opposition group forces	No specific mention.
Withdrawal of foreign forces	No specific mention.

Corruption	No specific mention.
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Crime/ organised crime	No specific mention.
Drugs	No specific mention.
Terrorism	No specific mention.

Transitional justice

Transitional justice general	No specific mention.
Amnesty/ pardon	No specific mention.
Courts	No specific mention.
Mechanism	No specific mention.
Prisoner release	No specific mention.
Vetting	No specific mention.
Victims	No specific mention.
Missing persons	No specific mention.

Reparations No specific mention.

Reconciliation No specific mention.

Implementation

UN signatory	No specific mention.
Other internationa signatory	No specific mention. l
Referendum for agreement	No specific mention.
Internationa mission/ force/similar	l No specific mention.
Enforcement mechanism	No specific mention.
Related cases	No specific mention.
Source	Government of the Republic of Serbia, Negotiation process with Pristina http://www.kim.gov.rs/eng/pregovaracki-proces.php